



option care health®

# Notice of nondiscrimination



Option Care Health complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, age disability or sex (including pregnancy, sexual orientation and gender identity).

## Option Care Health provides the following services at no cost to assist patients in communicating effectively with us:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, etc.)
- Qualified interpreters
- Information written in other languages to people whose primary language is not English

**If you need these services, contact us at 866.827.8203. Communication services for deaf, hard of hearing or speech impaired patients are available by dialing 711 and connecting to us at 866.827.8203.**

If you believe that Option Care Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation and gender identity), you can file a grievance by contacting:

### **Option Care Health's Chief Compliance Officer and Section 504/ADA Coordinator**

3000 Lakeside Drive, Suite 300N  
Bannockburn, IL 60015  
312.940.2526  
312.940.2597 (Fax)  
OC-Compliance@optioncare.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Option Care Health's Chief Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

### **U.S. Department of Health and Human Services**

200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
800.368.1019  
800.537.7697 (TTY)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. Filing a grievance with Option Care Health's Section 504/ADA Coordinator does not prevent you from filing a complaint with HHS.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990 and the Age Discrimination Act of 1975.